



NYONGOLO SAMADOU

Sales and Client Relations Specialist

 2522761899

 nyongolosamadou@gmail.com

 www.nyongolosamadou.co.ke

EDUCATION

MSc International Relations

University of East London

2022 – 2025

Bachelor in Management

Southern New Hampshire U.

2018 – 2020

Associate in Social Work

Regis University

2015 – 2018

EXPERTISE

- Epic system
- Sales & Marketing
- AI (Artificial Intelligence)
- CRM
- Communication Skills
- Digital Marketing
- Business Analysis
- Business translation
- Communication Skills

LANGUAGE

- English
- Spanish
- French
- Swahili

PROFILE

Experienced Sales and Client Relations Specialist with a strong track record in driving revenue growth and building lasting customer relationships. Skilled in communication, negotiation, and delivering client-focused solutions that boost satisfaction and retention.

WORK EXPERIENCE

Patient Registration Counselor

CarolinaEast Health System

2025 – Present

- Recorded patient's personal information, medical history, insurance details, and contact information.
- Verify insurance, collect co-pays, and ensure accurate EMR documentation

Client Relations Manager

eProd-Solutions LTD

2021 – 2024

- Built long-term partnerships and ensuring client satisfaction.
- Acted as the primary point of contact for 41 Francophone clients in West Africa by addressing their needs, resolving issues, and identifying opportunities for growth.
- Sales & Marketing

French – Swahili Interpreter

UNHCR – Kenya

2016 – 2019

- Supported various UNHCR activities including Interpreters provide language support for registration, protection, RSD, resettlement, and field staff, as well as staff of partner organizations.

REFERENCES

Jan Willem

eProd solution / CEO

Phone: 254723273560

Email: janwillem@eprod-solutions.com

Joseph Titus

Case Manager. / Interfaith

Phone: (252)624-1559

Email: jtitus@helpingrefugees.org