



NYONGOLO SAMADOU

Sales and Client Relations Specialist



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EDUCATION

MSc International Relations
University of East London
2022 - 2025

Bachelor in Management
Southern New Hampshire U.
2018 - 2020

Associate in Social Work
Regis University
2015 - 2018

EXPERTISE

- Epic system
- Sales & Marketing
- AI (Artificial Intelligence)
- CRM
- Communication Skills
- Digital Marketing
- Business Analysis
- Business translation
- Communication Skills

LANGUAGE

- English
- Spanish
- French
- Swahili

PROFILE

Experienced Sales and Client Relations Specialist with a strong track record in driving revenue growth and building lasting customer relationships. Skilled in communication, negotiation, and delivering client-focused solutions that boost satisfaction and retention.

WORK EXPERIENCE

Patient Registration Counselor

CarolinaEast Health System

2025 - Present

- Recorded patient's personal information, medical history, insurance details, and contact information.
- Verify insurance, collect co-pays, and ensure accurate EMR documentation

Client Relations Manager

eProd-Solutions LTD

2021 - 2024

- Built long-term partnerships and ensuring client satisfaction.
- Acted as the primary point of contact for 41 Francophone clients in West Africa by addressing their needs, resolving issues, and identifying opportunities for growth.
- Sales & Marketing

French - Swahili Interpreter

UNHCR - Kenya

2016 - 2019

- Supported various UNHCR activities including Interpreters provide language support for registration, protection, RSD, resettlement, and field staff, as well as staff of partner organizations.

REFERENCES

Jan Willem

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Case Manager. / Interfaith

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